

RESETTING YOUR PASSWORD FOR THE CLUB WEBSITE

This guide will help walk you through the steps required to reset your password.

You should have received the below email requesting you to reset your password. Simply click on the link in the email and skip to Step Three of this guide.

Example email:



If you did not receive the email, begin at Step One.

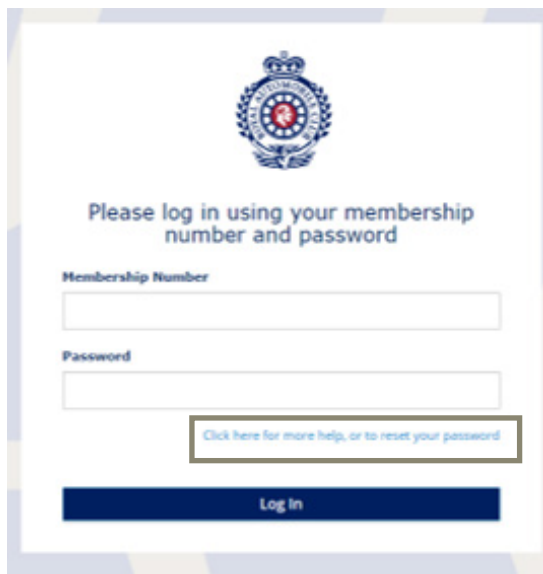
STEP ONE - CLUB WEBSITE

Navigate to the Club website (www.royalautomobileclub.co.uk) and click on the 'Member Login' button in the top right of the screen.



STEP TWO - RESET PASSWORD LINK

From the login page, click on the link 'Click here for more help, or reset your password.'





Please log in using your membership number and password

Membership Number

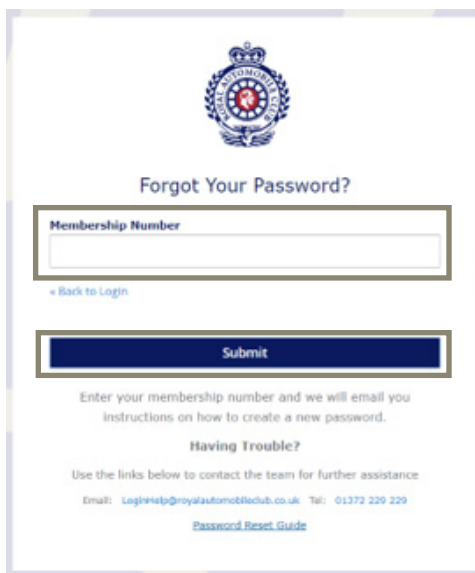
Password

[Click here for more help, or to reset your password](#)

Log In

STEP THREE - MEMBERSHIP NUMBER

Type your membership number without the prefix into the box and click 'Submit'. An email will be sent to you email address held on record by the Club.





Forgot Your Password?

Membership Number

[Back to Login](#)

Submit

Enter your membership number and we will email you instructions on how to create a new password.

Having Trouble?

Use the links below to contact the team for further assistance

Email: LogInHelp@royalautomobileclub.co.uk Tel: 01372 229 229

[Password Reset Guide](#)

STEP FOUR - PASSWORD RESET EMAIL

Check your inbox. You should find an email with the title 'Your Royal Automobile Club Password'. Open it and click on the 'Link to reset password':



STEP FIVE - RESET YOUR PASSWORD

In the 'New Password' box, type in the password you would like to set. Please note the password must adhere to the following rules:

It must be a minimum length of eight characters

It must contain both upper and lowercase letters

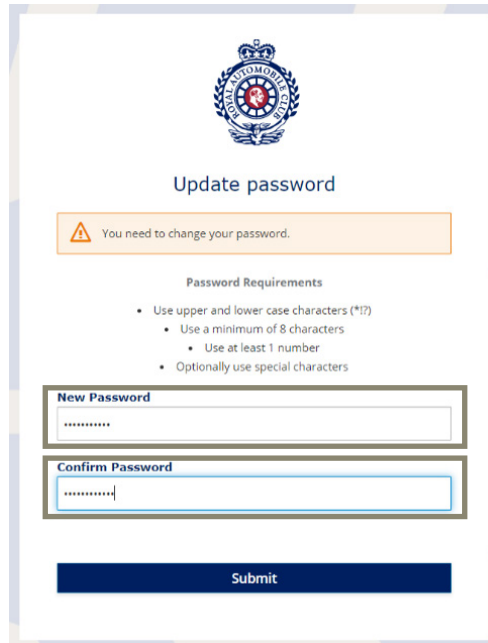
It must contain at least one number

It must contain at least one special character, for example * or % or ^ etc.

A screenshot of a web form titled "Update password". At the top is the Royal Automobile Club crest. Below the title is a warning box with a yellow triangle icon and the text "You need to change your password." Underneath is a section titled "Password Requirements" with a bulleted list: "Use upper and lower case characters (*17)", "Use a minimum of 8 characters", "Use at least 1 number", and "Optionally use special characters". Below this is a "New Password" input field with a blue border and a masked password "*****". Underneath is a "Confirm Password" input field. At the bottom is a dark blue "Submit" button.

STEP SIX - CONFIRM PASSWORD

In the 'Confirm Password' box, type the password set in Step Five again, then click 'Submit'.



The screenshot shows a web form titled "Update password" with the Royal Automobile Club crest at the top. Below the title is a warning message: "You need to change your password." followed by "Password Requirements" which include: "Use upper and lower case characters (*17)", "Use a minimum of 8 characters", "Use at least 1 number", and "Optionally use special characters". There are two input fields: "New Password" and "Confirm Password", both containing masked text. A "Submit" button is at the bottom.

STEP SEVEN - LOGIN SUCCESS

After successfully resetting your password, you will be automatically logged into the Club site and taken to the Member's homepage.



DISCOVER THE CLUB, PAST & PRESENT

The Royal Automobile Club aims to provide its members and their guests with first class service and unforgettable experiences.