

Terms and Conditions

- Bookings can only be made by a Full Member or by a non-member when sponsored by a Full Member.
- The Club reserves the right to cancel the event, course, or session that you have enrolled on to up to 24 hours before the start time. You will not be charged in this event.
- Any birthday reservation we take can be cancelled at no charge up until seven days before date of visit to the Club.
- Free of charge changes to the booking are taken at the discretion of Club staff within two weeks of the event itself
- Parental supervision within the Walled Garden facility is mandatory for the duration of the birthday party. There must be at least one adult associated with the party.
- All personal information given to facilitate the running of the children's programmes will be protected under the Club's GDPR protocol.
- It is taken as consent for the children to take part in all activities at the point of member confirmation of the party request.
- The Club and external contractors will have first aid trained staff available for events, courses, and sessions. All medical information should be disclosed prior to the child attending an event with accurate emergency contact information clear and current. Medicines such as inhalers and epi-pens can be stored on site during the day but must be taken home at the end of each day. This is the responsibility of the parent or guardian to organise.
- The Club and its sessions, courses and events are **not** nut-free, nor are there any other dietary items banned. If any persons attending the site have these allergies, please consider that they may be exposed to these allergens.

Terms and Conditions (continued)

- The Club accepts no responsibility for allergic reactions or intolerances as a result of an external cake being brought in.
- All children must be collected by a parent or designated adult at the end time of the event, session and courses. Children that are attending the party will not be chaperoned by Club staff after the end time of the event.
- The Club take safeguarding very seriously, all external workers that run events, courses or sessions will need to have DBS clearance and an understanding of safeguarding within a Club environment. Any concerns or queries are welcomed.
- The safety and enjoyment of the children is extremely important to The Club. Any bullying, anti-social comments or repeated negative behaviour will be taken very seriously by Club staff and its associate staff. Parents will be informed, consulted and in some cases the child may be suspended from the course, session, or event. No refunds are given under these circumstances.
- The Club does not accept responsibility for any loss or damage to items brought to site. We operate a lost property system; however, the items are under the responsibility of the owner.
- In the event of bad weather, alternative arrangements will be made to move the party inside where possible. Where this is not possible or the weather becomes a health and safety risk for the specific event, the event will be cancelled.
- These terms and conditions run in congruence with the Club's rules, etiquette and overarching terms and conditions.
- Exclusive use of the Gardener's Cottage is given for the duration of the party. Please note that other areas of the Walled Garden will remain open to other WJ and members.